



StorageTek
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Date: August 3, 2001

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Hello Trish,

I am still using the On-Line! Detective and I am very happy with the product. I would say that it saves me at least two thirds of the time that it used to take us in ordering parts for Sun systems. It is a vast improvement from Sun's Field Engineering manuals that we used to use and the GUI is very easy to use (especially at 03:00am in the morning!!!!). As a team leader in charge of the training requirements for the engineers in my area I would be very interested in any other products that your company produces.

Thanks,

David Bennett
StorageTek
Team Leader of Customer Service Engineers

StorageTek (NYSE:STK), a \$2 billion worldwide company with headquarters in Louisville, Colo., delivers a broad range of storage solutions for digitized data. StorageTek solutions are easy to manage and allow universal access to data across servers, media types and storage networks.