



Paul Violassi
SoftTech Solutions
1091 Center Road, Suite200
Auburn Hills, MI 48326
(248) 475-4758

Dear Paul Violassi

The On-Line! Detective provides us the inside view without opening the cover of our Sun equipment. We use it to sanitize part #s, and the purpose of those sometimes-obscure pieces found in the variety of Sun workstations and servers we support. I can't count how many visits to the client's desk (or the server room) it's prevented. The bonus tips section has helped in a quite few situations.

SoftTechs' expediency in providing us with the latest hardware details as new hardware is released is a testimony to their dedication to the product. The On-Line! Detective is our "Sun Hardware Reference Manual"; System Administrators in a Sun shop without it are just plain missing out on a lot of valuable, time saving information!

Rick Lantaigne
DES-CRK Projects Coordinator
lantaign@nortelnetworks.com

Nortel Networks
185 Corkstown Road,
Dept: 4B24, M.S.: 040-33-C9
Nepean, ON, Canada, K2H 8V4
Voice : (613) 763-4677
Fax : (613) 763-9785