

HARVARD UNIVERSITY
UNIVERSITY INFORMATION SYSTEMS



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Joe Herpers
SoftTech Solutions
3525 Elizabeth Lake Rd. Suite. C.
Waterford, MI. 48328

Dear Joe:

We've been using the On-Line! Detective product here for about four months now and have found it to be an extremely useful tool in the Sun Solaris space. I have two fairly junior system administrators who use it both on the job and as an offline training tool.

The GUI is nicely laid out and easy to navigate. The parts list is indispensable. I was even able to find an obsolete part number that our Sun rep. was unable to come up with.

The On-Line! Detective product is loaded with useful information, easy to deploy and use and inexpensive. A rare combination in this business. I would highly recommend it.

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