



February 5, 1996

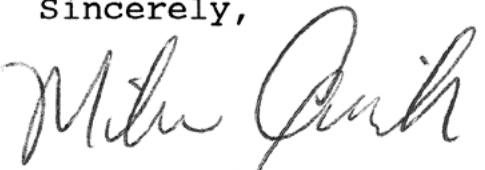
Paul F. Violassi  
SoftTech Solutions  
2038 Cass Lake Road  
Suite 107  
Keego Harbor, MI 48320

Dear Paul:

I would like to commend you on your product, Sun Detective. We have been a Sun Shop for approximately seven years, and we do most of the troubleshooting of the Sun equipment ourselves. I have been to many Sun hardware classes, and also subscribe to the Sun FE Manuals, but your product stops me from searching from manual to manual for answers. The installation of your product was complete and effortless.

Again, thanks for your help in the past, and we look forward to doing business with your company for years to come. I really think that you have a winner on your hands.

Sincerely,



Mike Quick  
Network Administrator